

## **Reporting Directly to the FDA**

FDA's Center for Food Safety and Applied Nutrition (CFSAN) has an Adverse Event Reporting System (CAERS) that can be contacted in any of the following ways:

- By phone at 301-436-2405
- By email at [CAERS@cfsan.fda.gov](mailto:CAERS@cfsan.fda.gov)
- By mail at  
FDA, CAERS, HFS-700, 2A-012/CPK1,  
5100 Paint Branch Parkway,  
College Park, MD 20740

You can contact FDA's MedWatch Program in any of the following ways:

- Online at [www.fda.gov/medwatch/feedback.htm](http://www.fda.gov/medwatch/feedback.htm)
- By phone at 800-FDA-1088
- By mail with a postage-paid FDA form 3500, available at <https://www.accessdata.fda.gov/scripts/medwatch/>
- By sending it to  
MedWatch, 5600 Fishers Lane, Rockville, MD  
20852-9787  
or sending it via fax to 1-800-FDA-0178

For non-emergencies related to products purchased via the internet, fill out an online form on FDA's website at <http://vm.cfsan.fda.gov/~dms/qa-top.html> (see link to "Form to Report Unlawful Sales")

## **How can I reach the FDA or another government agency about my concerns?**

Various state and federal agencies employ personnel who can help respond to concerns or questions about adverse reactions. Following is contact information for some of these agencies:

- For emergencies, call FDA at its main emergency number (1-301-443-1240), 24 hours per day.

For non-emergencies, contact the consumer complaint coordinator at any FDA district office. A complete list of district office phone numbers can be found at:

[www.fda.gov/opacom/backgrounders/complain.html](http://www.fda.gov/opacom/backgrounders/complain.html).